Promoting Diversity in ADR

We know that diversity significantly enhances the quality of our services. We value diverse viewpoints and leverage them to guide our business. At JAMS, diversity starts at the top with our senior management and is reflected throughout our entire workforce, which is comprised of:

- 27% diverse senior management
- 46% women senior management
- 45% diverse employees
- 72% women employees

JAMS is also steadfast in pursuing increased diversity among alternative dispute resolution (ADR) practitioners. We recognize the benefits of recruiting and retaining the most qualified ADR professionals inclusive of varied ethnicity, race, gender, religion and sexual orientation.

JAMS supports affinity groups. Visit jamsadr.com/diversity for a more complete list of local and national organizations, including:

- California Minority Counsel Program
- National Hispanic Bar Association
- National Bar Association
- National Association of Women Lawyers
- National Asian Pacific American Bar Association
- National LGBT Bar Association

We encourage you to partner with us in a collective effort to bring more diversity to ADR. We invite law firms, corporations and legal organizations to:

- Consider women and ethnically diverse neutrals when evaluating your case and participating in the selection of ADR professionals
- Let us help you measure progress by tracking your firm’s neutral selection process

Our Diversity and Inclusion Rider for arbitration contract clauses aims to empower organizations who value diversity in their business initiatives and to create more opportunities in the industry. You can learn more at jamsadr.com/clauses.

Founded in 1979, JAMS is the largest private provider of mediation and arbitration services worldwide. With Resolution Centers nationwide and abroad, JAMS and its more than 350 neutrals are responsible for resolving thousands of the world’s important cases.

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