JAMS consults with school administrators to devise frameworks that can prevent and resolve disputes ranging from tenure and promotion matters to human resources issues, including harassment. We’ll teach you how to use innovative tools such as stakeholder engagement, dealmaking and other conflict resolution strategies.

**Mediation and Facilitation on Campus**  **HALF-DAY OR FULL-DAY OPTIONS**

**MORNING SESSION:**
- **Spectrum of Dispute Resolution:** Learn about tools and options available to prevent and resolve conflict and how to use negotiation, mediation, conciliation, arbitration and other processes.
- **Negotiation-Facilitation-Mediation Connection:** Explore concepts of principled negotiation and opportunities to apply these concepts through facilitation and mediation.
- **Programmatic/Institutional Facilitation and Mediation:** Review one selected mediation model.

**AFTERNOON SESSION:**
- **Putting Skills to Work (Interactive):** Apply the appropriate resolution tools and techniques for a given situation; i.e., how to avoid unnecessarily escalating a dispute or undervaluing an important conflict.

**Custom Onsite Facilitation Services**

The challenges of implementing new Title IX regulations and navigating COVID-19-related disruptions have presented higher education institutions with an unprecedented opportunity to reimagine the academic environment. You can maximize this opportunity by partnering with our professional facilitators and mediators.

- **Structure decision-making processes** to meet the distinctive needs and demands of your institution.
- **Clarify short- and long-term goals** and prioritize next steps.
- **Make choices that reflect and enhance** your institution’s culture, values and objectives for the present and future.

*To learn more, visit jamsadr.com/solutions or contact Jennifer Sambito at jsambito@jamsadr.com.*