In the face of unprecedented challenges in higher education, it is time to revisit traditional approaches to managing conflicts on campus. Learn how your institution can develop and implement dispute prevention and resolution mechanisms to meet the complex needs of the present and future academic environment.

**Systems Design and Decision Theory Training** **HALF-DAY OR FULL-DAY OPTIONS**

**MORNING SESSION:**
- Why and how to conduct a systems design review
- Informal resolution options
- Unique considerations in the campus environment
- How to equip your campus with a thriving culture that promotes resolution at the earliest possible opportunity

**AFTERNOON SESSION:**
- **Skill-building:** Translate the lessons from the morning into practical skills. Learn how to hold more productive meetings, manage campus-wide situations, de-escalate tensions and build a positive culture.

**Systems Design Review** **CUSTOM PROGRAM**

A systems design review equips you with the tools to reimagine and implement a dispute resolution structure that works for your institution.

- JAMS reviewers will conduct a **systems design evaluation** to identify informal and formal resolution options that reflect the challenges, considerations and stakeholders of your institution
- **In managing conflicts on campus,** JAMS will equip you to ask the right questions and involve the right people in order to better understand and enhance those resolution options

To learn more, visit jamsadr.com/solutions or contact Jennifer Sambito at jsambito@jamsadr.com.