

# JAMS TODAY

ADR INSIGHTS  
FROM AN  
INDUSTRY LEADER

WINTER 2022-2023

## Welcome to the latest edition of JAMS Today

Founded more than 40 years ago, JAMS is proud to have emerged as the leading private provider of alternative dispute resolution (ADR). Law firms, companies and individuals around the world trust and rely on our more than 400 panelists to mitigate and resolve disputes in a fair, neutral and cost-effective manner.

We've evolved over the last four decades to meet and exceed the needs of the legal and business communities that depend on our services through an increased focus on training; ethics; diversity, equity and inclusion (DE&I); and more.

We're pleased to bring you the latest updates to give you a closer look at what JAMS is all about.



Local Solutions.  
Global Reach.®



## A Vibrant, Enriching Culture Fosters Innovation and Excellent Customer Service at JAMS

In a [recent contribution](#) to Corporate Counsel, JAMS President **Kimberly Taylor, Esq.** provides her perspective on how JAMS maintains and nurtures a diverse and purpose-focused culture, and why this is critical to successfully delivering on JAMS' mission of providing the highest quality dispute resolution services to clients and communities.

"This emphasis and investment in a strong company culture is embedded throughout our organization as we live out **our shared values of neutrality, integrity, collegiality, collaboration, innovation, altruism and diversity,**" Ms. Taylor says in her article. "Our people—our associates and neutrals—are essential to what we do, and a key element of JAMS' ongoing strategic plan is to invest in our people."



## Promoting Peace Beyond Borders: JAMS Foundation Welcomes the Newest Class of Weinstein International Fellows

Fourteen Fellows arrived in the United States for in-person training with the [Weinstein JAMS International Fellowship Program](#) in the fall. This latest group included Fellows from the 2020 class, who were not able to travel at the

CONTINUED ►

### Promoting Peace Beyond Borders: Weinstein Fellows

FROM PAGE 1

time due to the COVID-19 pandemic. [Read more](#) about these Fellows, their backgrounds and their goals for advancing dispute resolution in their home countries.

We also sat down for a Q&A session with two of the Fellows from the new class to learn more about their journeys thus far and highlights of this special program. [Learn more about](#) **Patricia Zghibarta**, a policy consultant in dispute resolution with the European Bank for Reconstruction and Development based in Moldova, and **Victor Baba Emmanuel Aligo**, an attorney and ordained minister from South Sudan who now lives in Kenya.



### The Power of Turning Conflict into Consensus

**Richard Birke**, senior vice president and executive director of the JAMS Institute, is the chief architect behind **JAMS Pathways**. The program, which launched this year, offers an integrated and fresh approach to problem solving based on proven methods of dispute resolution, helping to avoid conflict or address it before relationships become strained, reputations are tarnished, lawsuits are filed and/or employees leave and become disenchanted or disengaged. Through training and implementation of appropriate systems, we empower leaders and team members to identify and resolve conflicts early, quickly and effectively.

[Watch this video](#) to learn more about Rich and JAMS Pathways.



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