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## JAMS Keeps Commitment To Dallas With ADR Center Move

By **Madison Arnold**

*Law360 (March 21, 2025, 4:39 PM EDT)* -- Alternative dispute resolution provider JAMS relocated its Dallas Resolution Center to reaffirm its commitment to the community it has served since first opening there in 1994.

JAMS moved its resolution center to a centrally located area at 5956 Sherry Lane Place, Suite 1330, according to Wednesday's announcement. The organization was previously located a few miles away at 8401 N. Central Expressway.

"We're focused really on the client experience. We wanted our space to be a little more modern, a little more spacious in terms of our hearing rooms and our private breakout spaces, and then an upgrade to our amenities," said Jonathan Moss, vice president of operations at JAMS, in an interview with Law360 Pulse Friday.

He added, "Our goal was to make every hearing room equipped for hybrid and or virtual proceedings that allow the parties to connect from anywhere on whatever type of case."

The new office houses 14 conference rooms, including a large arbitration room with multiple display cameras. The rooms are equipped with technology for virtual and hybrid proceedings, including microphones, Zoom televisions, scheduling panels and powered conference tables, among other amenities.

Additionally, the new space includes an arbitration lounge with connected anterooms, a wellness room and high-end luxury seating, JAMS said.

"Our neutrals there have a great connection to the community. They've been doing it a long time. And I think the clients are used to coming in and also getting a good experience in the office, and our goal was to enhance that opportunity for them," Moss said.

Growth in Texas is a priority for JAMS in the coming years, Moss said. The organization sees Dallas in particular as a main hub to help it grow, he added.

"It's one of our offices that grows annually, which is remarkable. It's been there for 31 years. It continues to grow. The legal market in Texas continues to grow," Moss said.

JAMS was founded in 1979 and has grown to employ more than 450 neutrals in 29 locations. The

organization resolves and manages tens of thousands of business and legal disputes and offers in-person, virtual and hybrid services with trained mediators and arbitrators.

"Over the past decade, Dallas has experienced a tremendous level of growth that has solidified the city as a hub for investment and innovation. For over thirty years, we have served the city and the surrounding area and have become deeply entrenched with the regional market," said Kimberly Taylor, JAMS CEO and president, in a statement.

She added, "As we look to the future, we are poised to support the evolving legal needs here — and we believe that this new space offers the comfort and practicality that will be instrumental in efficient case resolution."

In addition to the office move, JAMS has made several additions in recent weeks, including retired Dechert LLP head of litigation Matthew Larrabee in San Francisco. He now works as a mediator and arbitrator after his 44 years as an attorney.

In Houston, JAMS picked up longtime Vinson & Elkins LLP attorney Marie R. Yeates. She now serves as a mediator, arbitrator, special master-referee, neutral evaluator, hearing officer and judge pro tem in her new role.

--Additional reporting by James Mills and Lynn LaRowe. Editing by Dave Trumbore.

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