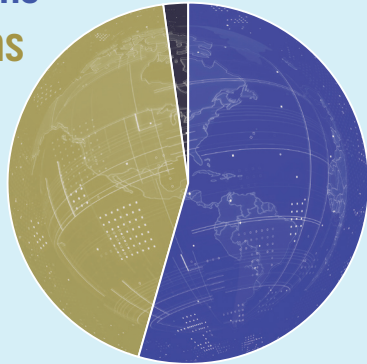


JAMS RESOLUTION REPORT 2024

21,390 TOTAL
NEW CASES IN 2024
AN INCREASE OF 10% OVER 2023

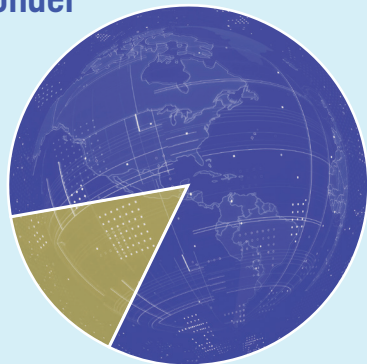
266 NEW INTERNATIONAL
CASES IN 2024
AN INCREASE OF NEARLY 5% OVER 2023

54% Arbitrations
44% Mediations
2% Other



85% of the arbitrations
were conducted under
JAMS Rules

15% were
conducted
under other
rules



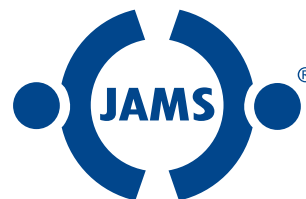
60% of international cases involved an
in-person component; **40%** were virtual

The world's largest private alternative dispute resolution (ADR) services provider and an **ADR innovator for more than 45 years**, JAMS offers a comprehensive suite of custom processes to help resolve or prevent conflict at any stage. Our clients have access to a panel of **nearly 500 highly skilled neutrals** with diverse knowledge across dozens of practice areas and decades of experience handling cases of every size and complexity.

JAMS Global ADR services provide **pragmatic, collaborative, cost-effective solutions** in today's volatile litigation landscape. Our experienced neutrals partner with seasoned case managers to design the **most efficient and economic process** to resolve your dispute.

Our network of **JAMS International Arbitration Centers** supports the growth of international arbitrations seated in the United States and reinforces its position as a global hub. Our state-of-the-art facilities in **New York, downtown Los Angeles, Century City, San Francisco, Miami** and, most recently, **Houston**, offer premium technology and concierge-level service, including **trained virtual ADR moderators**.

In 2024, **JAMS handled matters involving parties from around the globe**, including Australia, Brazil, Canada, China, Europe, India, Japan, Mexico, Latin America and the Caribbean, the Middle East, Singapore, the UK and the US. We resolved cases across **a wide spectrum of practice areas and industries**, including business, energy and renewables, engineering and construction, entertainment, financial markets, health care, insurance, intellectual property, life sciences, sports and technology.



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