

CLEAR Digital Vaccine Card

Proof of vaccination is required to enter a JAMS Resolution Center. To quickly verify the vaccination status of in-person participants JAMS will require verification using the CLEAR Digital Vaccine Card*. In-person participants will be asked to show their Digital Vaccine Card when checking into the Resolution Center.

To use the CLEAR Digital Vaccine Card, first download the CLEAR app from the App Store or the Google Play Store or by using [this link](#) on your smartphone. Follow the prompts to enroll. There is no cost to enroll or use the CLEAR Digital Vaccine Card.

On the homescreen of the app, scroll down to the Digital Vaccine Card Tile and click “Add My Vaccination.” Then select the verification method that works best for you: Upload a photo of your CDC vaccine card OR digitally link your vaccine record.

Upload a photo of your CDC Vaccine Card:

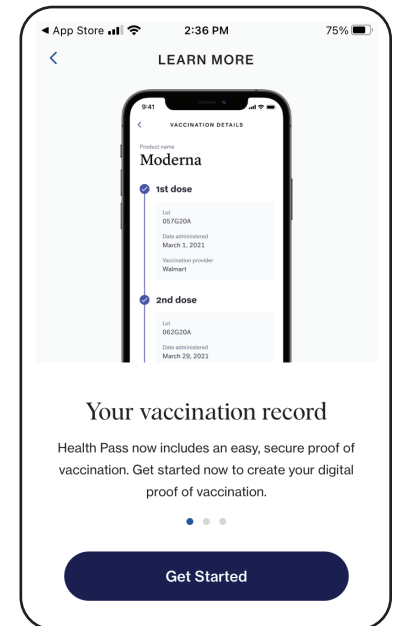
1. When prompted, select ‘Add your vaccination card’
2. Take a photo of your vaccination card and confirm the vaccine information written on the card.
 - *Please note, the photo of your CDC card is used only to generate your Digital Vaccine Card. You will not be able to access it again after it is taken nor will others be able to see it when you show your Digital Vaccine Card.*

Digitally link your vaccine record:

1. When prompted, select your vaccine provider in the menu or by searching ‘Other Providers’. Log-in to your provider’s patient portal and follow instructions to securely link your account with CLEAR. The CLEAR app is integrated with select healthcare providers and pharmacies.
 - *Check that your COVID-19 vaccine appears in your patient portal; if not we recommend you reach out to your provider directly.*
 - *If you are unable to find your provider in search, CLEAR may not be able to link with them at this time.*
2. Your results will link automatically—do not try to re-sync your results.
3. Note, sync time varies by provider and may take up to 30 minutes.
4. Once synced, proceed to complete your Digital Vaccine Card.

Once confirmed, you are ready to use your Digital Vaccine Card!

** If you are unable to use the CLEAR Digital Vaccine Card, please bring another authorized digital vaccine card with you or contact your Case Manager for assistance.*



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